

## Deb Palmsiano

---

**From:** dhyrkas@crystallake.org  
**Sent:** Tuesday, April 23, 2019 11:47 AM  
**To:** rohit.murti@ring.com  
**Cc:** srenje@crystallake.org; rjoseph@crystallake.org; snmiller@crystallake.org; rneumann@crystallake.org  
**Subject:** Signed MOU Crystal Lake Police IL  
**Attachments:** Ring MOU Signed by City 041819.pdf

Hi Rohit,

I have attached the signed MOU. Once signed on your end, please send me a scanned copy.

I believe we should be set for the “onboarding” now.

**From:** Rohit Murti <rohit.murti@ring.com>  
**Sent:** Monday, March 04, 2019 2:58 PM  
**To:** Derek Hyrkas <dhyrkas@crystallake.org>  
**Cc:** Steve Renje <srenje@crystallake.org>  
**Subject:** Re: Amended Press Release

Chief Hyrkas,

Thank you for your email. I will be presenting to Officer Pluviose this Thursday. Once that is complete, I will make the introduction to your Account Manager and we will coordinate the onboarding. During onboarding, more information will be shared with you, which will include a press release for Crystal Lake Police Department. The press release will provide you with a texting option that will be unique to Crystal Lake Police Department.

The 2 events that need to take place prior to the move to onboarding would be the following:

- Present to Officer Pluviose - I will be doing so this Thursday.
- Receive a signed MOU from you, that will then be shared with our legal team for signature.

Once these 2 steps are complete, I will be able to make the introduction to your Account Manager, which will then be followed by onboarding. Please let me know if you have any questions.

Thank you for your time.

Sincerely,

Rohit D. Murti  
Territory Manager | Growth Strategy | Ring  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)

1523 26th Street, Santa Monica, CA 90404

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company \(password: ring\)](#)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

On Mon, Mar 4, 2019 at 7:58 AM Derek Hyrkas <[dhyrkas@crystallake.org](mailto:dhyrkas@crystallake.org)> wrote:

Hello Murti,

I took the liberty of amending the suggested press release. Please review and let me know if it is acceptable.

Also note that I did not change the language (in red font) regarding downloading the app. It remains the Frederick PD texting option. Will we have our own texting option? If so, please provide that so I may make the last amendment.

I still have to prepare some materials for our City manager and City Council, so we are likely still a few weeks out from launching the program.

Take care,



Derek Hyrkas | Deputy Chief | Police

*City Of Crystal Lake* | 100 W. Woodstock St. | Crystal Lake, IL 60014

Website: [www.crystallake.org](http://www.crystallake.org) | Phone: 815-356-3767



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**Neighbors by Ring**  
Memorandum of Understanding

This agreement is entered into this \_\_\_\_\_ day of \_\_\_\_\_, 2019 by and between Ring LLC ("Ring") and Crystal Lake Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Crystal Lake's ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

**Ring**

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

**Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

**Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

**Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

**Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: \_\_\_\_\_

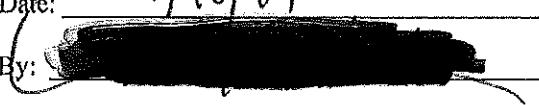
By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Agency

Date: 4/18/19

By: 

Gary J. Mayerhofer

Name: \_\_\_\_\_

**City Manager**

Title: \_\_\_\_\_

## Deb Palmsiano

---

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**Sent:** Tuesday, April 23, 2019 11:47 AM  
**To:** rohit.murti@ring.com  
**Cc:** srenje@crystallake.org; rjoseph@crystallake.org; snmiller@crystallake.org; rneumann@crystallake.org  
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Territory Manager | Growth Strategy | Ring  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)

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Take care,



Derek Hyrkas | Deputy Chief | Police

*City Of Crystal Lake* | 100 W. Woodstock St. | Crystal Lake, IL 60014

Website: [www.crystallake.org](http://www.crystallake.org) | Phone: 815-356-3767



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Deb Palmsiano

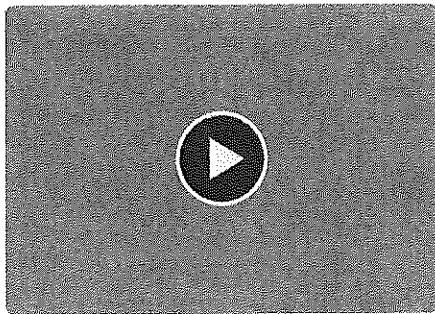
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**From:** Ring Team <news@ring.com>  
**Sent:** Monday, April 22, 2019 7:24 PM  
**To:** jmattson@crystallake.org  
**Subject:** [REDACTED] has shared a Ring Video with you



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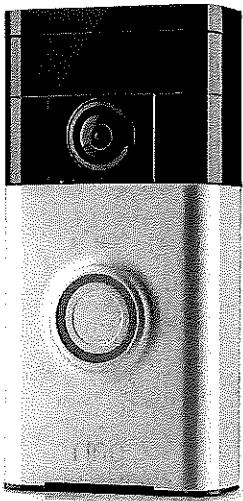
[REDACTED] has shared a Ring video with you!



"Live on S. Oriole Trail."

[Watch Now](#)

This video was captured by my Ring Video Doorbell.



See, hear and speak with visitors from  
anywhere in the world.

[Learn More >](#)



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ring

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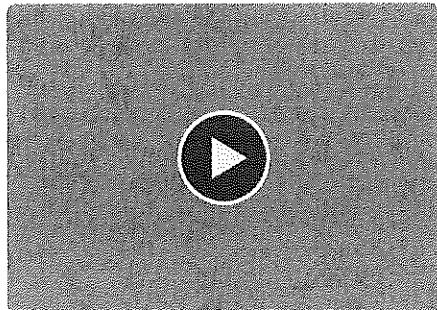
---

**From:** Ring Team <news@ring.com>  
**Sent:** Monday, April 22, 2019 7:26 PM  
**To:** jmattson@crystallake.org  
**Subject:** [REDACTED] has shared a Ring Video with you

ring

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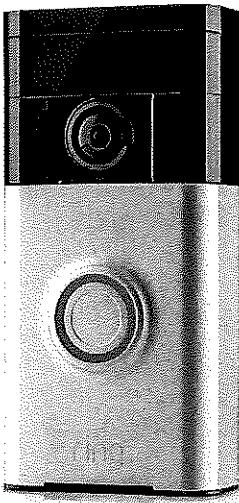
[REDACTED] has shared a Ring video with  
you!



**"Check out this video that was captured  
by my Ring"**

[Watch Now](#)

**This video was captured by my Ring  
Video Doorbell.**



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anywhere in the world.

[Learn More >](#)



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ring

Deb Palmsiano

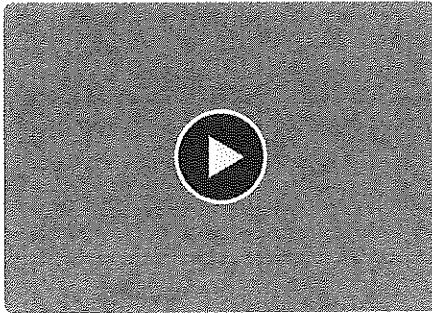
---

**From:** Ring Team <news@ring.com>  
**Sent:** Monday, April 22, 2019 7:28 PM  
**To:** jmattson@crystallake.org  
**Subject:** [REDACTED] has shared a Ring Video with you

ring

[Customer Stories](#) | [Products](#)

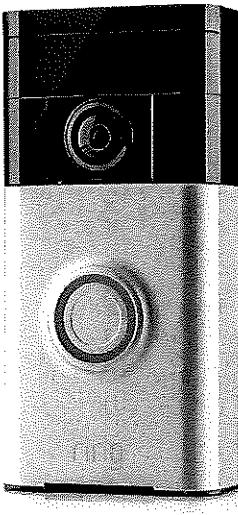
[REDACTED] has shared a Ring video with  
you!



"S. Oriole Trail"

[Watch Now](#)

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Video Doorbell.



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[Learn More >](#)



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ring

Deb Palmsiano

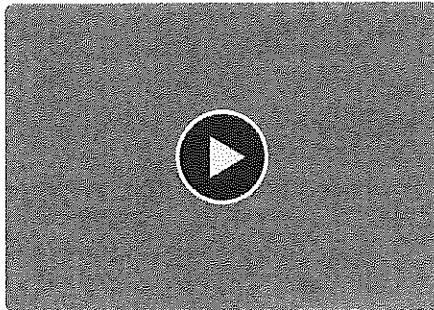
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**From:** Ring Team <news@ring.com>  
**Sent:** Monday, April 22, 2019 7:30 PM  
**To:** jmattson@crystallake.org  
**Subject:** [REDACTED] has shared a Ring Video with you

ring

[Customer Stories](#) | [Products](#)

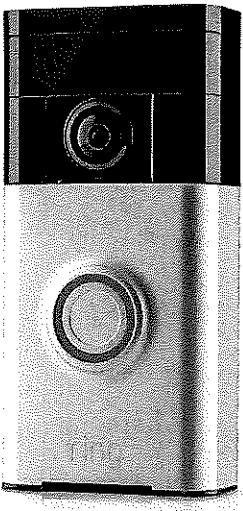
[REDACTED] has shared a Ring video with  
you!



"S. Oriole Trail"

[Watch Now](#)

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ring

**Deb Palmsiano**

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**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 6:17 PM  
**To:** jmattson@crystallake.org  
**Subject:** 8:54 am time stamp from ring

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

My address is [REDACTED]

I talked with Detective Will at the police station to show him the ring video clip before realizing I can email them to you directly.

The previous 8:57 am time stamped video clip was sent because the blue pickup truck was parked on Brentwood outside of my kitchen window a little way down closer to Huntington Drive. I don't think I've seen that truck before and that's why I felt it necessary to send it to you. Detective Will suggested I send all of my videos within the time slot you requested.

I hope you find the boy.

[REDACTED]  
Sent from Yahoo Mail on Android

**Deb Palmsiano**

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**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 6:20 PM  
**To:** jmattson@crystallake.org  
**Subject:** 8:48 am Ring timestamp

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from Yahoo Mail on Android

**Deb Palmsiano**

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**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 5:27 PM  
**To:** jmattson@crystallake.org  
**Subject:** 8:57 am time stamp from ring

[https://ring.com/share/6\[REDACTED\]](https://ring.com/share/6[REDACTED])

Sent from Yahoo Mail on Android

**Deb Palmsiano**

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**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 9:34 PM  
**To:** jmattson@crystallake.org  
**Subject:** Ring video

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

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**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 9:39 PM  
**To:** jmattson@crystallake.org  
**Subject:** More 4/15 ring video

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 9:47 PM  
**To:** jmattson@crystallake.org  
**Subject:** More 4/15 ring video

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 9:48 PM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 ring video

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 9:49 PM  
**To:** jmattson@crystallake.org  
**Subject:** 4/16 ring video

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 9:53 PM  
**To:** jmattson@crystallake.org  
**Subject:** 4/17 ring video

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

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**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:00 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 8:00 am ring video

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:02 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 at 8:34am Ring Video

Dole Ave in upper left

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

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**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:05 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 8:54 ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

## Deb Palmsiano

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**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 11:55 AM  
**To:** jmattson@crystallake.org  
**Subject:** RE: 8:57 am time stamp from ring

[REDACTED]

After discussing further with [REDACTED] it appeared to him that that blue pickup truck was headed to work at a house for sale on Brentwood Dr. just a few houses down where it stopped. But we don't remember seeing that truck around.

I hope you find A.J.

[REDACTED]

Sent from Yahoo Mail on Android

On Tue, Apr 23, 2019 at 8:15 AM, Jeff Mattson <jmattson@crystallake.org> wrote:

Where is this taken from. Address?

**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 5:27 PM  
**To:** Jeff Mattson <jmattson@crystallake.org>  
**Subject:** 8:57 am time stamp from ring

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from Yahoo Mail on Android



Jeff Mattson | Detective | Police



*City Of Crystal Lake* | 100 W. Woodstock St. | Crystal Lake, IL 60014

Website: [www.crystallake.org](http://www.crystallake.org) | Phone: 815-356-3608

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---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 7:08 PM  
**To:** jmattson@crystallake.org  
**Subject:** Missing Child

Hello:

We live at [REDACTED] off North Shore Drive. Don't know if this footage is helpful from our Ring 4/15/2019 at 1:20. A random ford transport van can down our road pulled up to lake, no one got out, sat for a few minutes and then backed out an exited out street.

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Regards, [REDACTED]

Sent from my iPhone

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 7:12 PM  
**To:** jmattson@crystallake.org  
**Subject:** Follow Up Second Video from [REDACTED]

Here is the follow up video of white transport van leaving at 1:21 pm 4/15/2019.

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

I have gone through footage, I will continue to go through footage again and send anything else suspicious, as we live behind Lippold Park on Crystal Lake.

Regards, [REDACTED]

Sent from my iPhone

## Deb Palmsiano

---

**From:** [REDACTED]  
**Sent:** Wednesday, April 24, 2019 7:48 AM  
**To:** jmattson@crystallake.org  
**Subject:** Ring Doorbell [REDACTED]

Here are links to ring doorbell videos for the search for AJ Freund. I don't think they are very helpful except for cars passing on the street maybe and a few walkers.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

[https://ring.com/share/6\[REDACTED\]](https://ring.com/share/6[REDACTED])



**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Monday, July 1, 2019 8:02 AM  
**To:** ddade@crystallake.org  
**Subject:** Saturday 6/29/19 Mailbox Hit On Barberry

Good Morning Officer Dade,

Please see attached the video footage of the neighbor's mailbox being backed into on Saturday June 29th at 1:03pm.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Thank You!

Sent from my iPhone

## Deb Palmsiano

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**From:** ddade@crystallake.org  
**Sent:** Monday, July 1, 2019 8:12 AM  
**To:** [REDACTED]  
**Subject:** RE: Saturday 6/29/19 Mailbox Hit On Barberry

Thank you very much!

Delmar Dade | Patrol Officer | Police  
City of Crystal Lake | 100 W. Woodstock St. | Crystal Lake, IL 60014  
Website: <http://www.crystallake.org> | Direct: 815-356-3636

---

**From:** [REDACTED]  
**Sent:** Monday, July 01, 2019 8:01 AM  
**To:** Delmar Dade  
**Subject:** Saturday 6/29/19 Mailbox Hit On Barberry

Good Morning Officer Dade,

Please see attached the video footage of the neighbor's mailbox being backed into on Saturday June 29th at 1:03pm.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Thank You!

Sent from my iPhone

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**From:** ddade@crystallake.org  
**Sent:** Monday, July 1, 2019 8:16 AM  
**To:** [REDACTED]  
**Subject:** FW: Saturday 6/29/19 Mailbox Hit On Barberry

Hello,

I received this ring link from a witness that is known to me. It contains video of a hit and run that occurred two days ago. Can you guys find away to download this to a file so that I can put it on the evidence drive? I am not sure how to screen record on these computers.

Thanks,

Delmar

Delmar Dade | Patrol Officer | Police  
City of Crystal Lake | 100 W. Woodstock St. | Crystal Lake, IL 60014  
Website: <http://www.crystallake.org> | Direct: 815-356-3636

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To: Delmar Dade  
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**From:** [REDACTED]  
**Sent:** Monday, July 1, 2019 8:17 AM  
**To:** Delmar Dade  
**Subject:** Re: Saturday 6/29/19 Mailbox Hit On Barberry

My Pleasure

Sent from my iPhone

> On Jul 1, 2019, at 8:11 AM, Delmar Dade <ddade@crystallake.org> wrote:

>

>

> Thank you very much!

>

>

> Delmar Dade | Patrol Officer | Police

> City of Crystal Lake | 100 W. Woodstock St. | Crystal Lake, IL 60014

> Website: <http://www.crystallake.org> | Direct: 815-356-3636

>

>

> From: [REDACTED]

> Sent: Monday, July 01, 2019 8:01 AM

> To: Delmar Dade

> Subject: Saturday 6/29/19 Mailbox Hit On Barberry

>

> Good Morning Officer Dade,

>

> Please see attached the video footage of the neighbor's mailbox being backed into on Saturday June 29th at 1:03pm.

>

> <https://ring.com/share/> [REDACTED]

>

>

>

> Thank You!

>

> Sent from my iPhone

>

>

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**Deb Palmsiano**

---

**From:** deitel@crystallake.org  
**Sent:** Friday, July 5, 2019 8:10 AM  
**To:** kmadziarek@hunlleyfpd.org  
**Subject:** Ring Video  
**Attachments:** 2019-07-05\_8-08-21.mp4

Here is the link to Ring doorbell video:

<https://ring.com/share/██>

And I also attached an MP4 I made of it.



David Eitel | Detective | Police



*City Of Crystal Lake* | 100 W. Woodstock St. | Crystal Lake, IL 60014

Website: [www.crystallake.org](http://www.crystallake.org) | Phone: 815-356-3704

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**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Thursday, July 18, 2019 4:59 PM  
**To:** asindaravicius@crystallake.org  
**Subject:** New Ring video from [REDACTED]

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my T-Mobile 4G LTE Device

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Monday, July 29, 2019 4:25 PM  
**To:** jspino@crystallake.org  
**Subject:** See my new Ring video!

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Caterina Ochaita

## Deb Palmsiano

---

**From:** jmattson@crystallake.org  
**Sent:** Tuesday, April 23, 2019 8:16 AM  
**To:** [REDACTED]  
**Subject:** RE: 8:57 am time stamp from ring

Where is this taken from. Address?

**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 5:27 PM  
**To:** Jeff Mattson <jmattson@crystallake.org>  
**Subject:** 8:57 am time stamp from ring

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from Yahoo Mail on Android



Jeff Mattson | Detective | Police



*City Of Crystal Lake* | 100 W. Woodstock St. | Crystal Lake, IL 60014

Website: [www.crystallake.org](http://www.crystallake.org) | Phone: 815-356-3608

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**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:03 AM  
**To:** jmattson@crystallake.org  
**Subject:** 8:37am on 4/15

Dole Ave in upper left

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:06 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 at 9:06am ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:07 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 9:55am ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:08 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 at 10:08am ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:11 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 10:36am

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:15 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 10:44am ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:17 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 11:32am ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:18 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 11:40 ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:19 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 12:10pm ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:22 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 12:51pm ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:23 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 1:32pm ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

**Deb Palmsiano**

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 10:25 AM  
**To:** jmattson@crystallake.org  
**Subject:** 4/15 1:42pm ring video

Dole Ave upper left  
Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from my iPhone please excuse typo's and errors.

## Deb Palmsiano

---

**From:** jmattson@crystallake.org  
**Sent:** Thursday, April 25, 2019 8:07 AM  
**To:** [REDACTED]  
**Subject:** RE: Missing Child

Thank you

Jeff

Jeff Mattson | Detective | Police  
City of Crystal Lake | 100 W. Woodstock St. | Crystal Lake, IL 60014  
Website: <http://www.crystallake.org> | Direct: 815-356-3608

-----Original Message-----

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 7:08 PM  
**To:** Jeff Mattson <jmattson@crystallake.org>  
**Subject:** Missing Child

Hello:

We live at [REDACTED] off North Shore Drive. Don't know if this footage is helpful from our Ring 4/15/2019 at 1:20. A random ford transport van can down our road pulled up to lake, no one got out, sat for a few minutes and then backed out an exited out street.

Check out this video I captured on my Ring device.

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Regards, [REDACTED]

Sent from my iPhone

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## Deb Palmsiano

---

**From:** jmattson@crystallake.org  
**Sent:** Tuesday, April 23, 2019 11:56 AM  
**To:** [REDACTED]  
**Subject:** RE: 8:57 am time stamp from ring

thanks

---

**From:** [REDACTED]  
**Sent:** Tuesday, April 23, 2019 11:55 AM  
**To:** Jeff Mattson  
**Subject:** RE: 8:57 am time stamp from ring

[REDACTED]

After discussing further with [REDACTED] it appeared to him that that blue pickup truck was headed to work at a house for sale on Brentwood Dr. just a few houses down where it stopped. But we don't remember seeing that truck around.

I hope you find A.J.

[REDACTED]  
Sent from Yahoo Mail on Android

On Tue, Apr 23, 2019 at 8:15 AM, Jeff Mattson <jmattson@crystallake.org> wrote:

Where is this taken from. Address?

**From:** [REDACTED]  
**Sent:** Monday, April 22, 2019 5:27 PM  
**To:** Jeff Mattson <jmattson@crystallake.org>  
**Subject:** 8:57 am time stamp from ring

[https://ring.com/share/\[REDACTED\]](https://ring.com/share/[REDACTED])

Sent from Yahoo Mail on Android



Jeff Mattson | Detective | Police

*City Of Crystal Lake* | 100 W. Woodstock St. | Crystal Lake, IL 60014

Website: [www.crystallake.org](http://www.crystallake.org) | Phone: 815-356-3608



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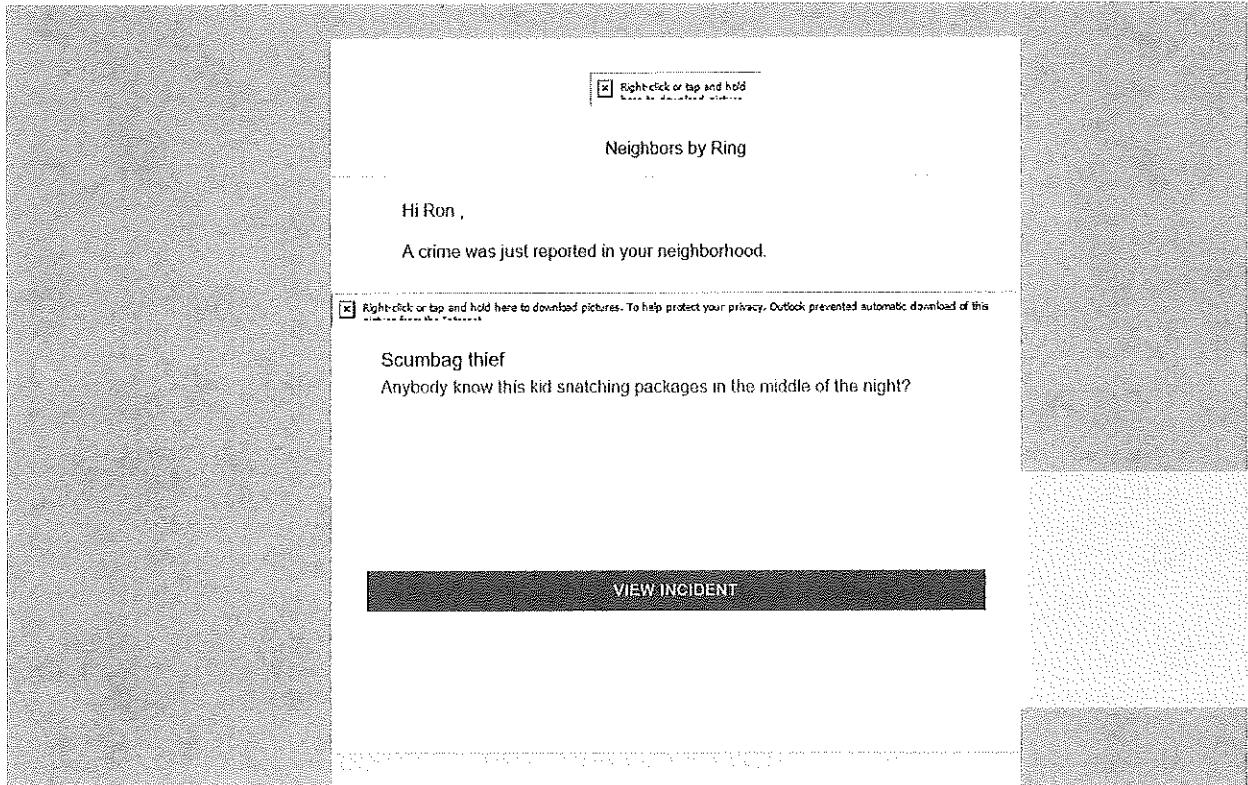


Neighbors Team <neighbors@ring.com>

[joseph@crystatake.org](mailto:joseph@crystatake.org)

Crime Alert: Scumbag thief

If there are problems with how this message is displayed, click [here](#) to view it in a web browser.  
Click [here](#) to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.



## Deb Palmsiano

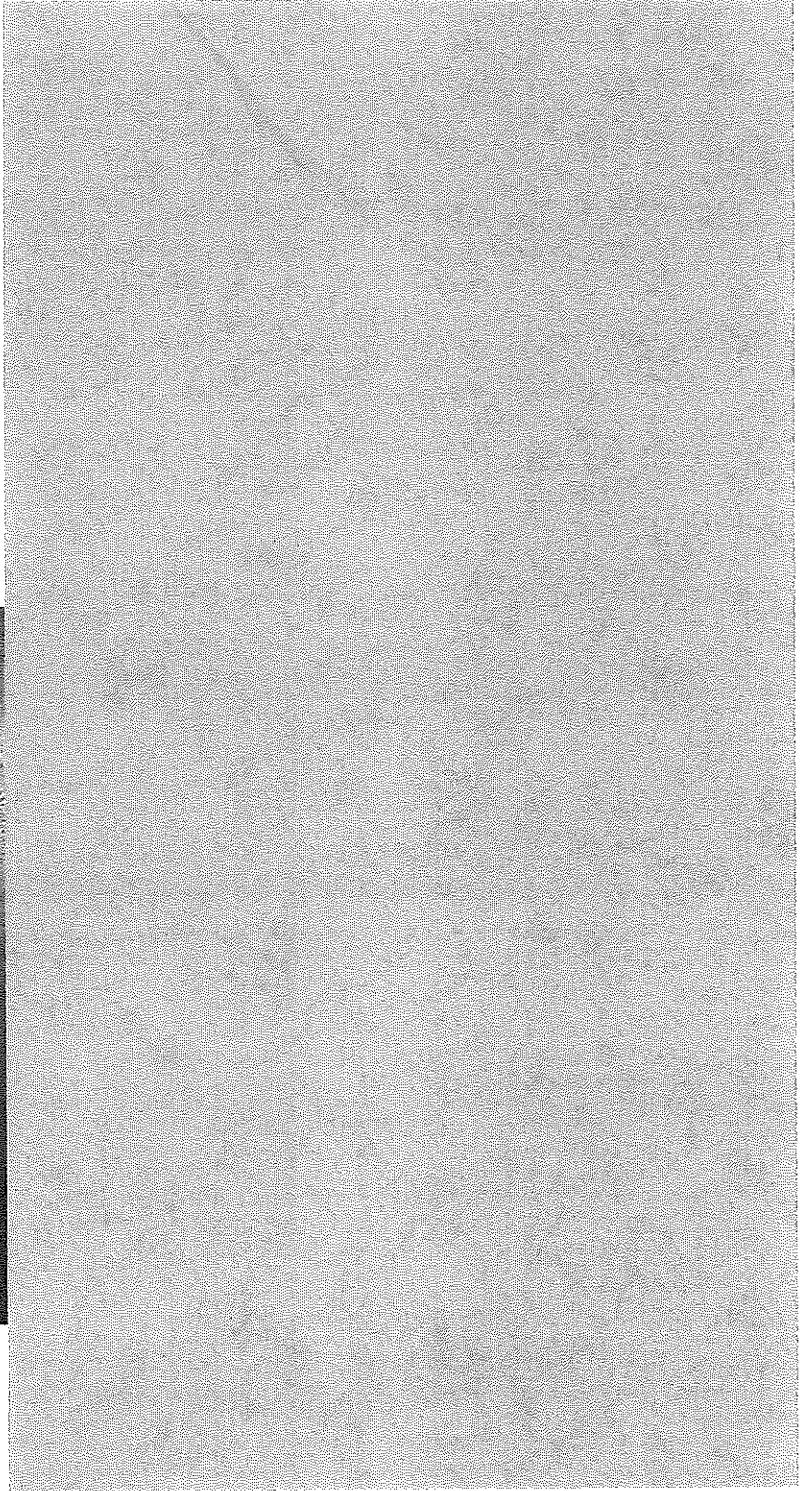
---

**From:** Neighbors Team <neighbors@ring.com>  
**Sent:** Monday, July 22, 2019 9:58 AM  
**To:** rjoseph@crystallake.org  
**Subject:** Crime Alert: Scumbag thief



Neighbors by Ring

in your neighborhood.



hing packages in the middle of the night?

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your Neighbors informed.  
Post with your neighbors via email.

---

Neighbors app by Ring  
» and safety alerts from your neighbors.

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intended for [rjoseph@crystallake.org](mailto:rjoseph@crystallake.org).

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